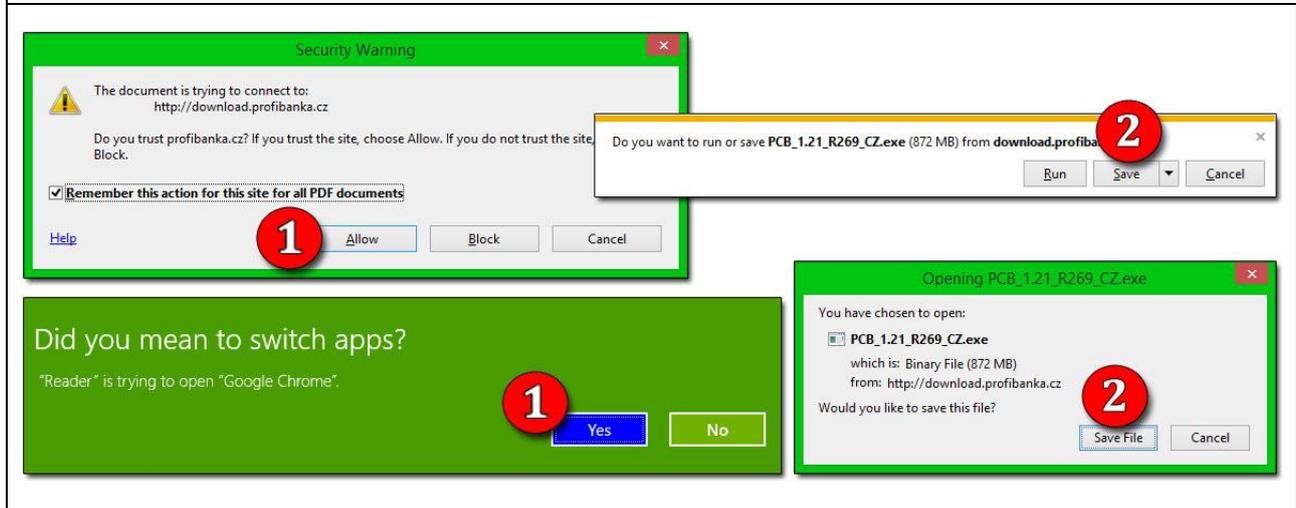# Installation of Profibanka

CONTENT

Click on to display selected chapter/page

DOWNLOADING AND PREPARATION OF INSTALLATION FILE

DOWNLOADING OF INSTALLATION FILE

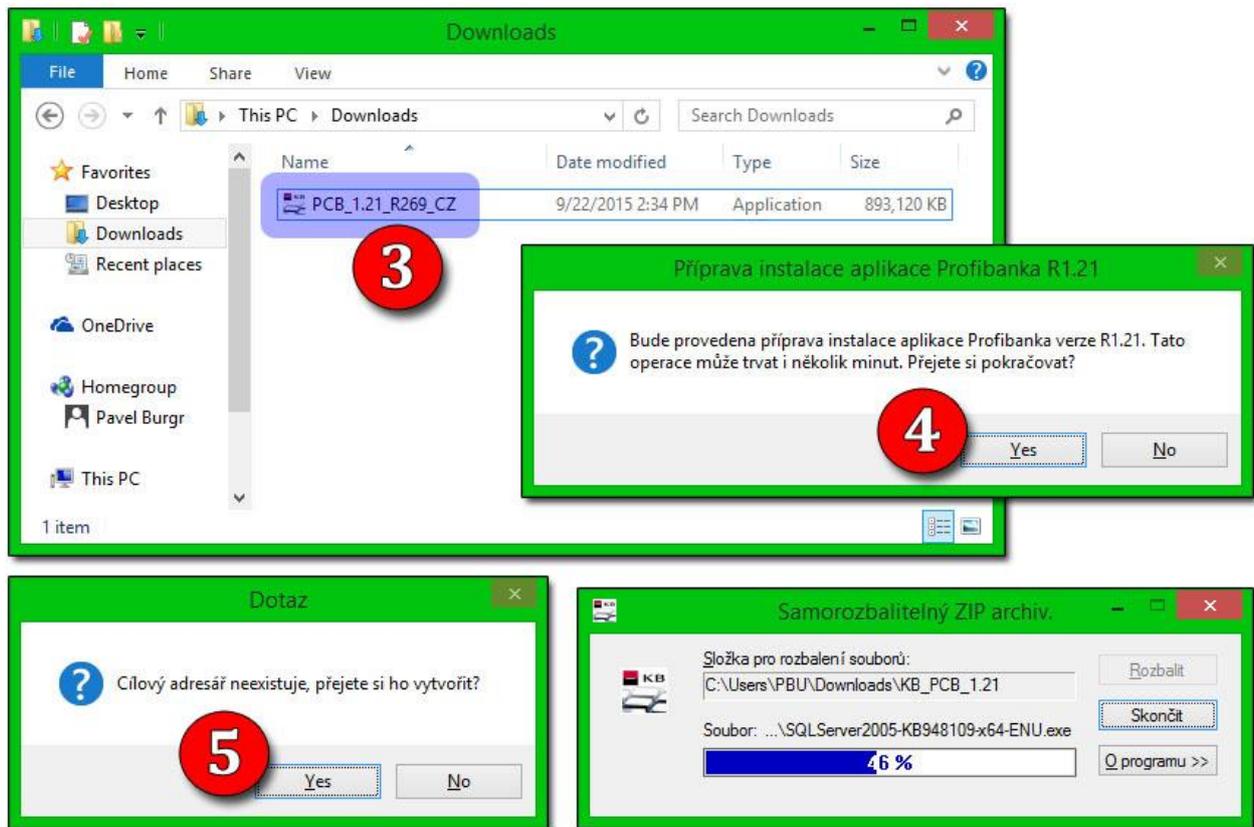1. Use the link **https://pcb.kb.cz/pcb/download/PCB_1.23_R312_CZ.exe** to download installation package into your computer. In case of a security warning appears, please click on Allow / Yes (etc.) to continue with the download.
2. In case of any request to run / save file please select option **Save / Save file** etc.

Most likely the installation file will be saved into the folder:
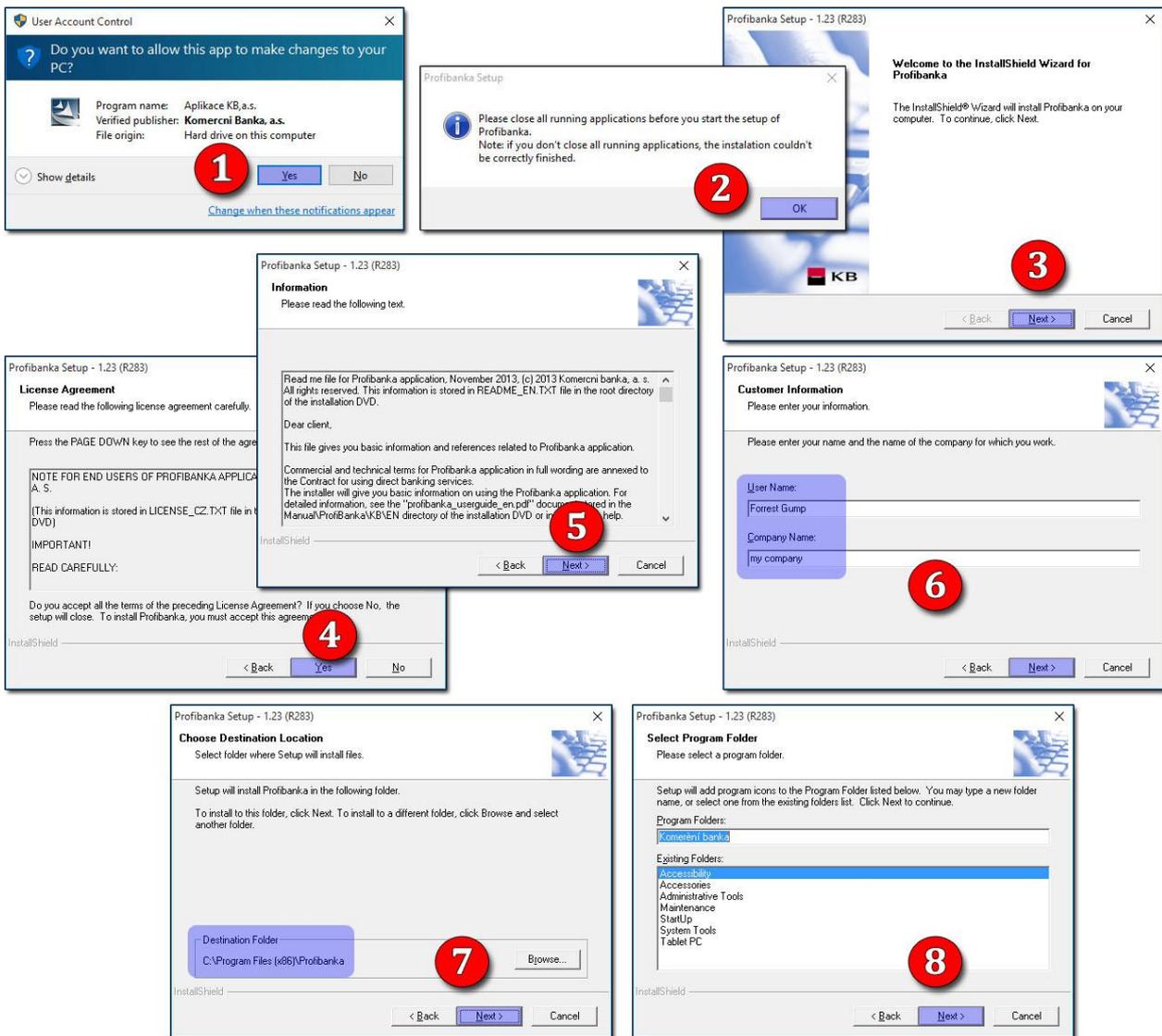C:\Users\"USERNAME"\Downloads\

PREPARATION OF INSTALLATION - EXTRACTING

3. Please open downloaded file: **PCB_1.23_Rnnn_CZ.exe**
4. Click on **YES** to agree with the installation
5. Click on **YES** to agree with creation of folder and wait for the end of extraction.

When extraction is finished the installation of Profibanka should start automatically. If not please open the folder which was created during extraction and run the file: **setup.exe** to start installation manually.

INSTALLATION

1. <u>Admin right are required</u>. In case of „User account control" message please click on Yes button
2. On the next screen please click on **OK**
3. On the next screen please click on **Next**
4. Confirm license agreement with **Yes**
5. On the next screen please click on **Next**
6. <u>Enter your name and the name of company</u> and click on **Next**
7. <u>Confirm installation folder with button **Next**</u>
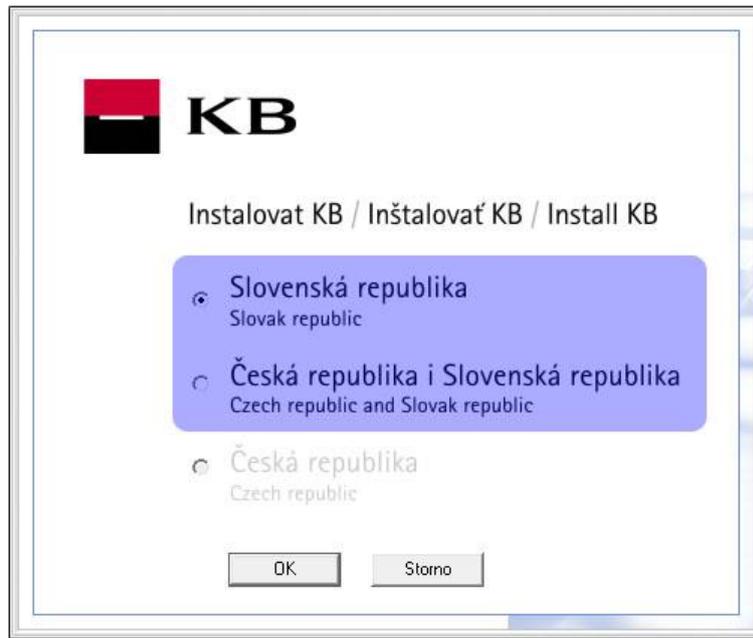8. On the next screen please click on **Next**

9. Activate option „Setting the application usage for group users"
10. In case of Win 10 there is an option „Install compatible components". **This option has to be also activated.** There is only one exception: in case of you want to recover a backup of database from Profibanka with Win XP, please deactivate this option.
11. Enter the name and password for local admin user and click on button **Next**
12. Click on **Next** to start the installation which may take up a few minutes
13. At the end of installation please select **Finish**

MODIFICATION FOR KB BRATISLAVA

- In case of Profibanka software will be used for KB Bratislava then in the folder with Profibanka installation find a file **setupBank.exe** and open it:

- If you choose „Slovak republic" then Profibanka will be available only for clients of KB Bratislava

- In case of „Czech and Slovak republic" selection, Profibanka creates 2 desktop icons – one for CZK customers and one for SVK customers.

RUNNING PROFIBANKA ON WINDOWS SERVER

Operating system Windows Server is not supported !

But according to our experience the Profibanka is functional under Win Server.

The problem is that terminal server allows login multiple users in the same time which may cause the inconsistency in the Profibanka´s database. Beacuse of that we stronly recommend you to download and install this patch:
https://www.mojebanka.cz/file/u/pcb/patch_terminalServer_multiuser.exe

This patch will modify Profibanka software so it will not allow to login multiple users at the same time.

SMARTCARD READER INSTALLATION

Installation packages for smartcard readers could be found in stallation folder of Profibanka in subfolders: \CryptoPlus\exe\. Name of installation file should match with name of reader (please check the list of readers below). Once you find the right installation file, please open it to start the installation.

GemPlus Gem PC Twin USB KBinst2.1.8.16111_GemPC_Twin_USB.exe	Gemalto ID Bridge CT170 KBinst2.1.8.16111_IDBridgeCT710.exe	Omnikey Cardman 3621 KBinst2.1.8.16111_CardMan3x21.exe	Omnikey Cardman 3821 KBinst2.1.8.16111_CardMan3x21.exe
ID Bridge CT510 (Expres Card 54) KBinst2.1.8.16111_IDBridgeCT710.exe	Omnikey Cardman 4040 KBinst2.1.8.16111_CardMan4040.exe		

1. In the first step please click on **Continue**
2. Admin rights are required. In case of „User account control" message please click on Yes button.
3. Enter PIN and click on **Login**. In case of using Pinpad reader please enter PIN directly on reader´s keyboard and confirm it with green button.
4. Confirm it with **OK**
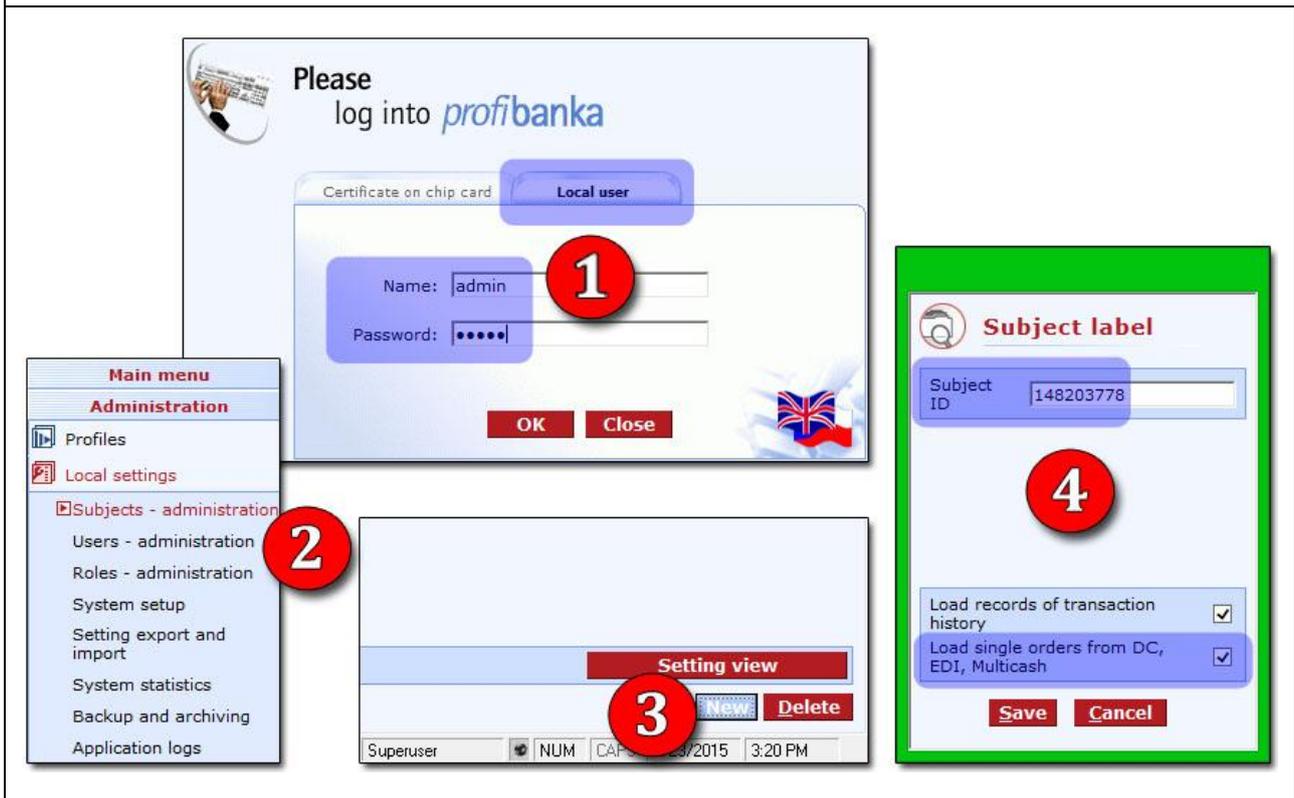5. Click on **Close** to finish the installation

INICIALIZATION

ENTERING THE SUBJECT (COMPANY) INTO THE DATABASE

1. Please login as a **Local User** (name and password was chosen at the beginning of installation)
2. Go to sections **Administration / Local settings / Subject administration**
3. choose **New** in the right down corner of the screen
4. enter client´s identification number from your contract for using the internet banking and click on button **Save**.

   If you also use Direct channel and/or Multicash software, please activate option: **Load single orders from DC, EDI, Multicash**.

ENTERING THE GLOBAL USER (SMARTCARD USER) INTO THE DATABASE

1. Go to sections **Administration / Local settings / Users administration**
2. choose **New** in the right down corner of the screen
3. activate option „**Global**", enter the smartcard into the reader and click on **Load ID from certificate** Afterwards click on button **Save**
4. close the Profibanka and start it again. Try to login using the certificate on smartcard and activate option „Download upon login".
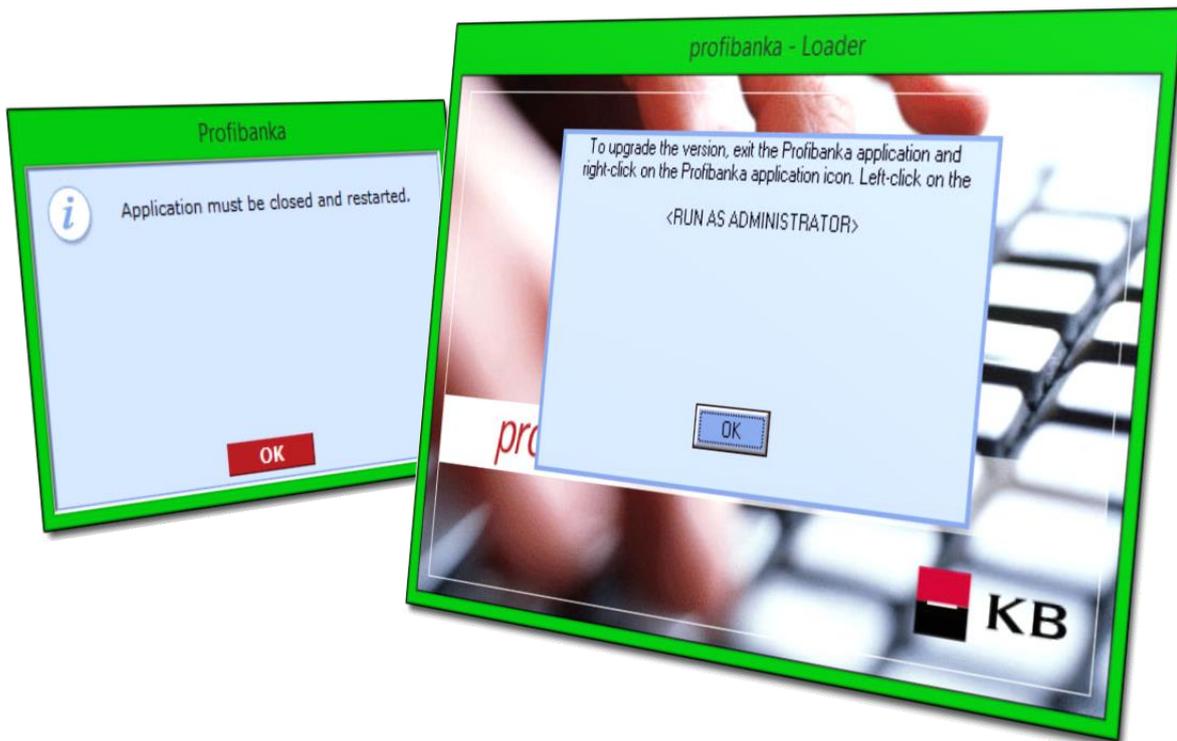
DOWNLOADING

Whe you try to login into Profibanka as smartcard user for the first time, most likely an upgrade of Profibanka will be required. In that case you will have to close the application and start it again as the administrator of computer.

To do that please make a right click of your mouse on the icon of Profibanka and select option „**Run as administrator**" and if user account control appears, please click on **YES** button.