

# GOLD CARD

AN EXCLUSIVE CARD  
FOR THE MOST  
DISCERNING CLIENTS



## WHEN TRAVELING ABROAD

With the GOLD CARD, there are fewer things to worry about before traveling. You don't have to worry about insurance – when traveling abroad, you are insured, whether you travel for a day or for a longer period of time. The insurance covers medical expenses of up to CZK 2.5 million.

## IN THE CAR - IN THE SLOVAK REPUBLIC AND IN EUROPE

Do you feel better knowing that if your car runs out of gas, or something else goes wrong, someone will take care of you around the clock? All you have to do is save the Global Assistance telephone number, and call it when the need arises to get advice or help.

## OVERVIEW OF TRANSACTIONS

You can monitor the transactions carried out using your GOLD CARD via direct banking services (Profibanka, KB SKYline) in the transaction overview, or download current payment card statements at any time.

## GOLD CARD BENEFITS

### COMFORT AT THE AIRPORT

Free entrance to the Mastercard Lounge airport lounges in Bratislava, Prague and Vienna, which includes the individual services offered there. Browse more benefits at [www.mojmastercard.sk/business](http://www.mojmastercard.sk/business).



The card is made using more than 85% recycled materials. Each such card saves 7g of CO<sub>2</sub>, and does not create wasteful single-use plastic. This helps to reduce the carbon footprint, and contributes to reducing waste too.

### CHANGE YOUR PIN AT ANY KB ATM

If you do not like your PIN, simply change it at any Komerční banka ATM in the Czech Republic.

## What to do before using the card for the first time

- **Activate the card** – Make a contact payment in a shop using your PIN or make a cash withdrawal from any ATM.

## What to do when:

- **You lose the card** – If you lose your card or your card gets stolen, promptly call the non-stop Card Support Line at **+420 955 512 230**, or from the Slovak Republic at **0800 171 007**, and stoplist the card. Once stoplisted, the card can no longer be misused.
- **You need help while traveling** abroad, e.g. in case of an accident – Call AXA Assistance nonstop at **+420 272 101 030**. The detailed terms and conditions for the travel insurance included with the GOLD CARD are available at [www.kb.sk/goldcard](http://www.kb.sk/goldcard).
- **You need roadside assistance** in Slovakia or Europe, e.g. towing, tyre change – Call Global Assistance nonstop at **+420 266 799 787**. A description of the services is available at [www.kb.sk/goldcard](http://www.kb.sk/goldcard).
- **You want to change the card limit** – Contact your consultant.
- **You do not like your PIN** – Simply change it at any Komerční banka ATM in the Czech Republic.
- **You forgot your PIN** – No problem, ask your consultant to reprint it.

### ADVICE:

We recommend that you save all important numbers, e.g. for Card Support, to your mobile phone right now.

### Looking for something?

Useful information, including security rules for handling a payment card, can be found in the Payment Card Guide at [www.kb.sk/sprievodca](http://www.kb.sk/sprievodca), or contact our **Card Support line** at any time at **+420 955 512 230**, or from the Slovak Republic at **0800 171 007**.

**!** Be sure to share this information with the cardholder (if different from you).



0800 118 100  
[www.kb.sk](http://www.kb.sk)